

HOW DO WE HANDLE YOUR PERSONAL DATA

Private policy

Egedal Maskinfabrik A/S is responsible for processing personal data, obtained from visitors via ex. email, telephone or as we receive through the use of this website. In this privacy statement we describe how we treat these personal data.

What personal data do we collect and what do we use them for? We process your personal data for the following purposes:

Delivery of your order

For your order we need (company) name, email address, address (s), payment data and sometimes also your phone number. We will use this data to execute your order to keep you informed and to let your order proceed as quickly and easily as possible. In addition, we save data about your previous orders. We process these personal data to enable and improve your ordering process.

Our customer service

We use personal data you provided us so we quickly can assist you if you have questions and we make notes about the conversation. These notes from your contact with us are saved so that we can use them to answer your question.

Repair/warranty/returns

We offer a range of services regarding repair, warranty and returns of our products. To determine whether your product is considered for warranty or repair, we use your order data and the personal data you have provided.

Newletters

If you have given us permission, we will keep you informed with our newsletters about our offers and new initiatives, exhibitions and fairs.

How do we handle the confidentiality of personal data and the disclosure thereof to third parties?

We appreciate the trust you show us and we will treat your data very carefully. Therefore, we will also take appropriate safeguards to avoid misuse and restrict unauthorized access to your personal data. We make sure that only the necessary people have access to your data. Then, of course, we do not store your data any more than necessary. We of course comply with the Accounting Act, where we are obliged to keep the information for 5 years. Furthermore, we will not sell your personal information to third parties. We make your data available only to third parties if you have authorized it or if it is necessary to:

Complete your order
Answer your questions
Provide warranty and repair our products
Collect invoices

If in any doubt, you can always contact Egedal Maskinfabrik A/S.